

Jack Riesenberg, is the recipient of the first Iowa Collision Repair Association/ **Arnold Motor Supply Scholarship**



State Farm Claim Consultant, George Avery, speaks at the ICRA meeting in Prairie Meadows.



Who is the ICRA Vice President in this picture?



'Hands On' Estimating Clinic by Mel Hunke at **Prairie Meadows**

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FALL MEETING SPECIAL EDITION

The Iowa Collision Repair Association is pleased to bring the Fall Iowa Collision Industry Days to Ankeny, Iowa, October 20th. This year's ICRA Fall line-up is put together to meet the needs of the current state of the industry, recognizing everyone needs to: understand and use technology - improve and lean up your shop processes - and build a relationship with the lowa Department of Insurance. In addition to these opportunities, attendees will meet Keith Risley, Regional Manager of ICAR and Dan Nickey of the Iowa Department of Natural Resources . Special guests at this year's dinner will be the IOWA Skills USA collision and refinish winners. October 20 Itinerary:

12:00 - 1:00 Lunch Speaker - Frank Terlep - Information Technology

1:00 - 5:30 'Improving Shop Efficiency'

Steve Feltovich, manager, Sherwin Williams Business Consulting Service

5:30 - 6:00 No Host Cocktails

6:00 - 6:30 Dinner

6:30 - 9:00 Program Guide Dinner Meeting

Mark Martin, President ICRA

Keith Risley, Regional Manager I-CAR

Dan Nickey, Iowa Department of Natural Resources

John Arnold - Introduce Iowa SKILLS USA Winners

Guest Speaker - Gary Marquette, Deputy Bureau Chief, Iowa Department of Insurance

ICRA Raffle



Steve Feltovich "Improving Workshop Efficiency"

This is one of the most important classes available to collision repairers today! Steve Feltovich is a NACE and SEMA presenter coming to Ankeny, Iowa. Take advantage of this educational op-

This is a comprehensive class on how to apply lean production principles to collision repair environments. Incorporating these principles into day-to-day repair procedures.

Students can learn how to reduce waste in inventory, time, material, extra steps/procedures and excessive facility capacity and

equipment. Participants will come away with the skills, knowledge and tools necessary to improve their collision centers quality, production, output and profitability.

Instructor Steven Feltovich is Manager of Business Consulting Services for Sherwin-Williams Automotive Finishes Corporation, offering insights gained through thirty-four years of experience in the automotive industry. SCRS Executive Director Aaron Schulenburg says the feedback he received from shops was exciting. Schulenburg encapsulated these thought, "This class led by Steve Feltovich is the most relevant and timely presentation available today for shops interested in ways to bolster their business, become more efficient at what they do and improve their cash flow. He applies knowledge in the most relatable way and has never failed to captivate the audience and provide them the knowledge, tools and information needed to continue the journey to 'continuous improvement'.

Thank You ICRA Sponsors

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Iowa Collision Repair Association - Strengthening The Industry - Since 2005



ICRA Board - Holiday Inn - Des Moines - 2007



Estimating Clinic at Prairie Meadows



ICRA President Jim Thompson accepts legislative funds from Dale Wilgenbusch, Dubuque



Dan Nickey Teaches Over 600 repairers in ICRA sponsored NESHAP classes



National Auto Body Council Executive Director Chuck Sulkala speaks to group in Des Moines



Mike Anderson gives a rousing performance for the ICRA in Cedar Rapids



Mobile NESHAP van at ICRA meeting



Progressive's Chris Andreoli speaks to the ICRA in **Cedar Rapids**



Bob Jones and Mark Martin represent the State of Iowa in Washington D.C.



Members of the ICRA meet with the lowa Department of Insurance



ICRA Lobbyist Scott Weiser and Bob Jones work together for the collision industry at the State Capital in Des Moines.



Society of Collision Repair Specialists Executive Director, Aaron Schulenburg speaks at the ICRA meeting in Storm Lake, Iowa.